



## **Scottish Squash Privacy Notice – For Members**

*(Version 3 | 29<sup>th</sup> August 2023)*

### **What we need**

Scottish Squash will be a “controller” of the personal information that you provide to us in this form, unless otherwise stated.

When you register as a member of Scottish Squash or renew your membership (including if you are registering or renewing on behalf of a child under the age of 18), we will ask you for the following personal information:

- Contact details – name, address, email address, phone number, gender, and date of birth;
- Membership criteria/category;

### **Why we need your personal information – contractual purposes**

We need to collect our members’ personal information so that we can manage your membership. We will use our members’ personal information to:

- Provide you with core member services, including notices and voting rights of general meetings, insurance, PVG checks, coaching and refereeing development opportunities, competition entries and results, and player pathway and training opportunities;
- Set up your online membership account on SportyHQ ([www.sportyhq.com/](http://www.sportyhq.com/));
- Send you membership communications by email in relation to essential membership services, including but not limited to, membership renewals and information on membership benefits.

If you do not provide us with all of the personal information that we need to collect then this may affect our ability to offer the above membership services and benefits.

### **Why we need your personal information – legitimate purposes**

We also process our members’ personal information in pursuit of our legitimate interests to:

- Promote and encourage participation in the sport of Squash by sending members’ communications and booking information for upcoming competitions and events. Our competitions and events may be filmed for live streaming purposes and your personal information may also be used in images captured from our competitions and events, which we use for promotional, education and development purposes;
- Provide competition in the sport of Squash by accepting and managing entries for our competitions and checking your personal information to ensure you are entered into the correct category;
- Monitor and develop participation in the sport of Squash by monitoring members’ engagement and participation through attendance and inviting our members to participate in surveys for researching and development purposes;
- Develop and maintain our members’ qualifications, including sending email communications to members to inform you of upcoming courses, renewal requirements and verify that you have



completed any mandatory training and PVG/child protection requirements;

- Respond to and communicate with members regarding your questions, comments, support needs or complaints, concerns or allegations in relation to the sport of Squash. We will use your personal information to investigate your complaint, to suspend membership and take disciplinary action where appropriate.

Where we process your personal information in pursuit of our legitimate interests, you have the right to object to us using your personal information for the above purposes. If you wish to object to any of the above processing, please contact us on [info@scottishsquash.org](mailto:info@scottishsquash.org). If we agree and comply with your objection, this may affect our ability to undertake the tasks above for the benefit of you as a member.

### **Why we need your personal information – legal obligations**

We are under a legal obligation to process certain personal information relating to our members for the purposes of complying with our obligations under:

- The Companies Act 2006 to maintain a register of our members, which includes our members' name, address, the date they were admitted to membership and the date on which they ceased to be our member, and hold general meetings, including issuing notices and voting arrangements;
- The Protection of Vulnerable Groups (Scotland) Act 2007 to check that our coaches and volunteers are able to undertake regulated work with children and vulnerable adults;
- Our **sportscotland** regulatory requirements to report on the size, achievements and profile of our members;
- The Equality Act 2010, which requires us to process personal information to make reasonable adjustments where necessary.

### **Why we need your personal information – equality monitoring requirements**

We are required to use our members' personal information relating to your disability (if any), ethnic group, religious belief, gender identity and sexual orientation for equality monitoring purposes as required by **sportscotland**.

We will process such personal information through aggregated and anonymised reports to identify and keep under review the existence or absence of equality of opportunity or treatment between groups of people within the same categories to promote or maintain equality without our sport.

### **Other uses of your personal information**

We may ask you if we can process your personal information for additional purposes. Where we do so, we will provide you with an additional privacy notice with information on how we will use your information for these additional purposes.

We may be asked by our member clubs to collect and store personal information about their individual members. Where we do this, the clubs have a responsibility as "controllers" to provide their members with privacy notices and we will not use such personal information for any other purpose.

### **Who we share your personal information with**

If your personal information is included in any images or videos taken by us at our competitions and events, we may share this with **sportscotland** and Team Scotland/Commonwealth Games Scotland for promotional and/or journalistic purposes.



We may be required to share personal information with statutory or regulatory authorities and organisations to comply with statutory obligations. Such organisations include the Health & Safety Executive, Disclosure Scotland, and Police Scotland for the purposes of safeguarding children.

We may also share personal information with our professional and legal advisors for the purposes of taking advice.

Scottish Squash employs third party suppliers to provide services, including IT, payroll, coaching and tutoring, ratings and rankings, and communications. These suppliers may process personal information on our behalf as “processors” and are subject to written contractual conditions to only process that personal information under our instructions and protect it.

Scottish Squash employs SportyHQ to administer our membership database and process tournament entries, as part of which SportyHQ contracts third party payment providers to process your payments on our behalf. SportyHQ and its payment providers process our members’ personal information on our behalf as “processors” and are subject to written contractual conditions to only process that personal information under our instructions and protect it.

## **How we protect your personal information**

Your personal information is stored on our electronic filing system and our servers based in the UK/EU, and is accessed by our staff and volunteers for the purposes set out above.

We are required to transfer your personal information out with the EU in order to utilise the services within our agreement with SportyHQ, which is a US-based company with servers within the USA. Scottish Squash will take steps to ensure your personal information is adequately protected in countries outside of the UK and EU and Scottish Squash’s agreement with SportyHQ provides that SportyHQ must maintain certification under the EU-US Privacy Shield framework. Please contact us if you would like more details on safeguards used by Scottish Squash to protect personal information for these transfers.

## **How long we keep your personal information**

We will only keep your personal information for as long as necessary to provide you with membership services. Unless you ask us not to, we will review and possibly delete your personal information where you have not renewed your membership with us for five years.

We will keep certain personal information of members for longer in order to confirm your identity, when you were a member of Scottish Squash and for how long. We need to do this to comply with the Companies Act 2006, which required us to keep a register of members or in the event of a claim against Scottish Squash.

## **Your rights**

You can exercise any of the following rights by writing to us at [info@scottishsquash.org](mailto:info@scottishsquash.org).

Your rights are in relation to your personal information are:

- You have a right to request access to the personal information that we hold about you by making a “subject access request”;
- If you believe that any of your personal information is inaccurate or incomplete, you have a right to request that we correct or complete your personal information;
- You have a right to request that we restrict the processing of your personal information for specific purposes;
- If you wish us to delete your personal information, you may request that we do so.



Any requests received by Scottish Squash will be considered under applicable data protection legislation. If you remain dissatisfied, you have a right to raise a complaint with the Information Commissioner's Office at [www.ico.org.uk](http://www.ico.org.uk)